

# GM FLEETTRAC



## Certified Service

### GM FleetTrac Fleet Overview/Benefits

#### Program Overview

GM FleetTrac is a program designed to offer maximum convenience to fleet drivers and lessen the administrative burden of vehicle maintenance for the fleet administrator. Designed for fleets of any size, GM FleetTrac provides clients with consolidated billing statements (daily, twice monthly or monthly) for over the counter parts and services purchased from participating GM Dealers. It just keeps getting better with no additional administrative fees or monthly vehicle fees. All the benefits, with none of the hassle.

#### Fleet Benefits

The GM FleetTrac program provides maximum convenience for your drivers and simplified administration for you. GM FleetTrac gives your drivers the “Peace of Mind” that comes with knowing your repairs are performed at GM Dealers with:

- **Nationwide GM FleetTrac Dealer Network** – Conveniently located for your drivers.
- **GM Certified Technicians** – Trained to work on your vehicles.
- **Factory Updates** – Dealers receive the latest technical updates from GM.
- **Quality GM Parts** – Ensures safe and dependable vehicle operation.
- **Specialized GM Tools and Equipment** – Provides fast and accurate diagnosis.
- **Spending Controls** – You will have the power to establish purchasing rules for your drivers, such as Purchase Order validation and spending limits.
- **No Make Limitation** – All vehicle makes/models/years can be enrolled.
- **Consolidated Invoice** – Receive consolidated invoices with detailed data regarding your purchases. Statements can be centralized or decentralized, based on your company’s needs.
- **Reports** – In addition to the detailed invoices, additional reporting can also be used to simplify reconciliation, accounting and fleet management.
- **Controls** – You can update your reporting and purchase policies as needed, allowing your company control to respond to your fleet’s changing needs.
- **Online Account Access** – With online account access, you can review purchase information, update contact information, obtain reports, and much more!

#### Need More Information Or Want To Apply?

To obtain more information and/or an application go to [www.gmfleettrac.com](http://www.gmfleettrac.com).

## **GM FleetTrac Frequently Asked Questions**

***Q) Are there any additional fees to enroll or when I use GM FleetTrac?***

A) No – There are no enrollment or processing fees added to your invoice. There are also no fees for standard and custom management reports!

***Q) Is there a minimum vehicle enrollment requirement?***

A) No – Any fleet size may enroll. Now, smaller operators can enjoy many of the benefits previously reserved for large national accounts.

***Q) Are there any limits on what vehicles can be enrolled?***

A) No – The program is designed to accommodate all vehicles, regardless of the make, model or year.. Passenger cars through heavy duty trucks, GM and Non-GM vehicles all may be enrolled.

***Q) Can I require the Dealer contact me to obtain a Purchase Order?***

A) Yes – if you desire.

***Q) Will my Purchase Order be listed on my invoice for simplified account reconciliation?***

A) Yes – Your invoice will list your Purchase Order Number on the invoice.

***Q) My company has several business locations, can I have my invoice separated based on these locations?***

A) Yes – Your invoice can be segregated to meet your needs, and each location can have their own unique purchase policy requirements for the Dealer to follow.

***Q) Can I have my business units invoiced separately?***

A) No – While the invoice can be sent to you split into multiple locations, we can only invoice one company location.

***Q) Do I have any long term commitment when I enroll?***

A) No – But we think once you have used the program you will want to be a long term member.

***Q) What if I encounter a problem or need help?***

A) GM FleetTrac has customer support agents located in the United States to help.

***Q) Is my vehicle data shared or sold?***

A) No

***Q) We also do our own repairs; can I purchase GM Parts through the program?***

A) Yes – You can purchase parts from any GM FleetTrac Dealer and they will be included in your monthly consolidated invoice.

***Q) Can I purchase ACDelco parts using the GM FleetTrac program?***

A) Yes, when they are purchased through a participating GM FleetTrac Dealer. Since **ACDelco** has a comprehensive product line of parts designed for non-GM vehicles, GM FleetTrac becomes a solution provider for your GM and other vehicle part needs.

***Q) Why do you require the vehicle identification numbers of my vehicles?***

A) The VIN is used by dealers to pull up your account information while servicing your vehicles at the dealership. We find this process is more convenient and results in more accurate invoicing than using a customer account number.

***Q) How do I add or remove vehicles from the program?***

A) Vehicles can be added, updated and retired through our website.

***Q) What prices do I pay?***

A) GM FleetTrac Dealers have agreed to competitive prices and to honor their menu prices and any specials they may have. Plus, GM FleetTrac allows you the flexibility to negotiate prices with the Dealer.